



CAPABILITY STATEMENT

ABOUT US

Alegra Safety is a Perth based safety consultancy providing holistic safety solutions to businesses Nationally and Globally.

Our team of Internationally certified consultants are dedicated to enhancing client's ability to prepare, manage and recover from significant business interruptions.

We work with you, and your businesses unique needs, to develop customised documented management system, to meet all Australian and International standards, along with legislative requirements.

It is this ability to address several Workplace Health and Safety areas which sets Alegra Safety apart from other competitors.

With a broad clientele, across various industries, Alegra Safety is experienced in mining, facilities management, chemical, construction, communications, water, minerals processing, engineering and manufacturing.

Services include, however are not limited to; Safety Management Systems, Risk Management Systems, Quality Management, Emergency Management Systems and Security Management Systems along with Compliance Auditing.

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AUDITING AND COMPLIANCE

A safe workplace is a cost efficient workplace. Accidents cost time and money. The safest way to go about business is usually also the most efficient. A carefully planned and properly executed safety program can help your business run smoothly and inspire confidence in your customers and employees.

Having your business regularly audited will help you to:

- Monitor the quality and safety of your operations
- Accurately identify management systems that need attention
- Offer solutions for improved performance
- Have a competitive edge by keeping up with industry standards

Auditing also ensures compliance with your own systems or International and Australian standards, so the wellbeing of your employees, customers, visitors and contractors is ensured.

Whether your business is large or small, industrial or commercial, Alegra Safety's internationally accredited team of professionals can show you how to get the best safety and efficiency performances from your business.

Recognised as certified Business Improvement Auditors through Exemplar Global International, our people are qualified to audit the following scopes:

- Safety Management Systems (ISO18001, AS4801, ANSI Z - 10, BSI OHSAS 18001)
- Emergency Preparedness (AS/NZS 3745)
- Quality Management System ISO 9001
- Risk Management (ISO 31000)
- Dangerous Goods
- OHS Compliance (to the required State and Commonwealth Legislation)
- Hazardous Substances

Being able to effectively audit an organisation is all about asking the right people, the right questions and audits should be undertaken regularly to maintain compliance.

Alegra Safety's approach is based on best practice auditing principles and integrates the elements of safety and risk management, corporate governance, strategic management, risk and communications, issues and reputation management and strategic security.

We provide a complete auditing service to clients covering:

- Safety Management
- Quality Management
- Risk Management
- Hazard Management
- Emergency Management.

We ensure that once these capabilities are in place, an organisation will be able to identify and avoid threats that lead to breaches of safety and will be able to effectively handle compliance issues as soon as they arise.

SAFETY MANAGEMENT

In pursuing their business objectives, all organisations face a range of business interruption risks which can adversely impact normal operations, attract intense stakeholder or legislative authority interest, threaten reputation and ultimately imperil ongoing viability. In spite of best endeavours to mitigate and control these risks, breaches of safety do occur.

A business's very survival may depend on the organisation's ability to demonstrate to employees, community and legislative authorities that the business has done and is doing everything that is reasonably practicable to reduce risk and not expose people to hazards. In turn, this requires appropriate management participation and employee consultation in the management of safety in the workplace.

Effective Safety Management is a proactive and continual process that must become part of the integral design and culture of an organisation, not a standalone program.

Alegria Safety's approach is based on best safety practice and integrates the elements of risk management, corporate governance, strategic management and legal compliance.

We provide a complete Safety Management System to clients covering all elements of either AS/NZ 4801:2001 or ISO 18001; dependent on the client's needs and contains the following:

- Policies
- Hazard and Risk Management
- Safety Management Plans
- Incident Investigation and Management
- Workers Compensation and Return to Work
- Training
- Consultation and Communication
- OSH Reporting
- Document Control
- Emergency Preparedness and Response
- Monitoring and Measurement of OSH
- OSH Auditing

A systematic approach to managing safety contributes to a competitive edge and avoids possible prosecution from government authorities and most of all ensures the safety of employees, visitors and contractors.

"Effective implementation of a Safety Management System should seek to ensure an organisation complies with relevant legislation standards and codes of practice"

"Legislation demands that organisations provide their employees a safe system of work and not exposed to risks or hazards."

QUALITY MANAGEMENT

"ISO 9001 is operating on the Plan-Do-Check-Act principle. This principle will be incorporated into all Standards."

"By following the P-D-C-A principle you can effectively manage and continually improve your business' effectiveness."

The ISO 9000 series of quality standards was developed by the International Standards Organisation (ISO) in 1987, and has since become the international quality standard. ISO 9001 actually combines three standards into one. ISO 9001, 9002 and 9003 were all combined into ISO 9001 and introduced in 2000 as ISO 9001:2000 standard. The new standard focuses on process management rather than just focussing on inspecting the finished product, as was the case with the earlier standards. "Design and development procedures are required only if a company does in fact engage in the creation of new products," according to ISO Quality Standards.

ISO 9001 standard describes the fundamentals and requirements of quality management systems. It does not attempt to measure the quality of the products or services produced by organisations, i.e. it makes no reference to achieving a certain objective or result. Instead, the standard establishes the need to systematize and to formalise the tasks undertaken by the organisation with the objective of producing products/services that meet customer demands. In other words, it is a management tool based on the systematisation and formalisation of tasks in order to obtain uniformity in the product and to conform to the specifications established by the customer (Anderson et al. 1999).

With ever increasing demands on small and micro businesses on quality, price and service, the most effective way to enhance the confidence of customers is through a structured certified Quality Management System (QMS). For a small business, this is not as daunting as it might appear, as it should always be based on how your business systems currently operate.

The updated version of ISO 9001 was released in 2015. Consideration was given to the small and micro business sector, recognising its employment and financial importance. This is reflected in the updated standard and Alegra Safety is aimed to guide and encourage you to take up the standard in your business in order to gain the considerable potential for operational business improvement opportunities that it can provide.

The standard is the foundation for:

- A real opportunity for increasing business, and thereby profitability, by being able to pursue contracts with those customers for whom certification is a contractual requirement. The possible increase in turnover compensates for any on-going cost of maintaining certification.
- Providing you with the opportunity to gain a clearer understanding of your business through the information and data that the system gives you.
- Understandably, you feel that you already intimately know your business, however, many businesses that have adopted the standard and used it as intended have benefitted as a result. The information provides the means for improving the business, customer focus, enhanced risk management, increasing efficiency, productivity, cost savings, and reducing and overcoming product or service problems.
- Developing a system which provides the building blocks a business, of any size needs to progress in that it enhances the recognition of your team members through involving them in considerations, development and implementation. This in turn significantly improves communication and understanding together with a faster response in resolving any issues that arise.

All of this is achieved through your confidence that the system provides reliable, recorded information and data to base potential improvements on. Although known as a Quality Management Standard, it is far better for you to see it as a business development or improvement opportunity.

"When a crisis threatens or occurs, there is no time to teach people the basics- they must do them instinctively. An inappropriate response can be disastrous"

"Companies that plan and prepare for a broad set of crises emerge in much better shape than those which take a "it'll never happen to us approach"

"Evaluating and controlling risks effectively will ensure that opportunities are not lost, competitive advantage is enhanced and less management time is spent fire fighting."

CRISIS MANAGEMENT

In pursuing their business objectives, all organisations face a range of business interruption risks which can adversely impact normal operations, attract intense stakeholder interest, threaten reputation and ultimately imperil ongoing viability. In spite of best endeavours to mitigate and control these risks, crises do occur.

When they do, very survival may depend on the organisation's ability to demonstrate decisive remedial actions, engage in high speed communications with all relevant stakeholders and implement an effective recovery strategy.

In turn, this requires appropriate management planning, team preparation and rehearsal, before the crisis occurs.

Effective Crisis and Emergency Management is a proactive and continual process that must become part of the integral design and culture of an organisation, not a standalone program.

Alegra Safety's approach is based on best practice crisis, emergency and business continuity principles and integrates the elements of risk management, corporate governance, strategic management, risk and crisis communications, issues and reputation management and strategic security.

We provide a complete emergency and crisis management service to clients before, during and after crises.

EMERGENCY MANAGEMENT

Whether through mechanical failure or human error, emergencies can unexpectedly strike any organisation and when not properly prepared, this can quickly escalate to a crisis situation.

In these circumstances, immediate emergency response and control efforts, focussing on protection of people and the surrounding environment and safeguarding business assets, are imperative.

Appropriate actions, by trained personnel operating within a well-designed and integrated incident management system, will maximise the opportunity to contain the impact and return to normal operations as soon as possible.

Alegra Safety assists organisations to achieve successful outcomes utilising a seamless, tiered approach to emergency and crisis management, which provides clear division of roles and responsibilities at a:

- Site (Incident Control)
- Local Management (Emergency Response)
- Group Management (Emergency Management) and
- Corporate Level (Crisis Management)

This approach ensures effective allocation of resources and an appropriate level of response given to the gravity and escalation potential of the situation faced. Within this framework, we provide a comprehensive range of services focussing on the Prevention, Preparedness Response and Recovery phases of any emergency incident.

"We are very pleased with Alegra's work to date and look forward to our continued relationship. We would happily recommend them."

*Hem Shanker Maden,
Alara Resources*

OUR EXPERIENCE

Founded in 2001, Alegra Safety has decades of experience in all aspects of Safety Management, Risk Management, Quality Management, Emergency and Incident Management, Chemical Spill Response, Business Continuity, Strategic Security, Risk and Crisis Communications and Compliance Auditing.

Whether large or small, industrial or commercial, Alegra Safety's internationally accredited staff assist businesses in achieving the best in safety and efficiency.

Some of Alegra Safety's clients include:

- Mining Companies
- Facilities Management Company
- Engineering Companies
- Telecommunications Companies
- Defence Contractor, and
- Mining Support Companies.

Specialising in the following areas, we focus on your safety so you can focus on your future!

- Safety Management Systems (ISO18001, AS4801, ANSI Z - 10, BSI OHSAS 18001)
- Quality Management (ISO9001-2015)
- Emergency Management Systems (AS3745)
- Compliance Management Systems
- Risk Management (AS/NZS 4360, ISO 31000)
- OHS Compliance (to the required Company, State and/or Commonwealth Legislation)
- OHS Certified and Nationally recognised training

Training available:

- Safety for Managers and Supervisors
- Root Cause Analysis
- Risk Management
- Hazard Management
- Incident Investigation

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